

Why TrackIt?

Managed cloud services enables organizations to leverage the power of cloud computing while keeping internal resources focused on core business operations. Subscribers gain a dedicated team of experts committed to helping them maximize the benefits of AWS.

AWS Expertise

Our deep understanding of AWS workflows and system requirements allows us to improve cloud performance and uptime.

Cost Optimization

Ensuring efficiencies and cost effective architecture with custom and AWS Well-Architected Framework Reviews.

Edge Security

Secure infrastructure proactively using AWS WAF, AWS Shield, and CloudFront, supported by security reviews and optimizations.

24x7x365 Support

With staff located in North America, South America, and Europe, we are ready to respond 24x7x365 with qualified support.

Benefits:

- **Proactive Security Monitoring:** Early detection and mitigation of threats.
- **Optimized Costs:** Ongoing optimization reduces cloud expenditure.
- **Enhanced Scalability:** Automatically scale to handle traffic spikes.
- **Improved Performance:** Decreased latency and increased availability.
- **Continuous Compliance:** Maintain industry-standard compliance effortlessly.
- **Expert Engineering Support:** Dedicated technical support from certified specialists.

Plan Comparison:

Plans	Bronze	Silver	Gold
Pricing	\$2,000 minimum (or 5% of AWS Edge spend)	\$10,000 minimum (or 5% of AWS Edge spend)	\$20,000 minimum (or 10% of AWS Edge spend)
24/7 Support	✗	✓	✓
Monthly Reports	✓	✓	✓
Quarterly Account Reviews	✓	✓	✓
Support Portal & Security Alerts	✓	✓	✓
Automated Security Monitoring	✓	✓	✓
Monthly WAF Rule Audits	✗	✓	✓
Engineering Hours (Monthly)	✗	4 Hours	8 Hours
SLA Severity 1 (Production Impacted)	Recommendations Only	Within 4 Hours	Within 30 mins
SLA Severity 2 (No Production Impact)	Recommendations Only	Within 1 Business Day	Within 24 Hours



AWS Services:

- AWS WAF Delivery
- AWS EKS Delivery
- Amazon Lambda Delivery
- Amazon CloudFront Delivery
- Amazon DynamoDB Delivery
- Amazon API Gateway Delivery
- Amazon OpenSearch Delivery

AWS Competencies:

- Media & Entertainment Competency
- Migration & Modernization Competency
- Security Services Competency

Programs:

- Professional Services MSA
- AWS Well-Architected Partner
- AWS Solution Provider

